

# QUALITY: A CULTURE THAT PAYS OFF

JOIN US

THURSDAY AUGUST 17

8AM –NOON

AS WE EXPLORE THE RELATIONSHIPS BETWEEN  
COST, QUALITY AND PROFITABILITY

PRESENTED BY

MARY MCCOY PRESIDENT OF PRISM PLUS CONSULTING

JERRY KILTY PRESIDENT QUALITY MANAGEMENT SOLUTIONS

***DRIVE BOTTOM LINE IMPROVEMENT AND  
PROFITABILITY***

***UNDERSTAND AND APPLY***

- LESSONS OF QUALITY OVER TIME
- THE COST OF QUALITY AND THE COSTS OF FAILURE
  - TURNING QUALITY INTO PROFITABILITY
  - THE IMPACT OF REGULATIONS
- QUALITY CIRCLES AND 7 QUALITY TOOLS
- DEVELOPING A CULTURE OF QUALITY

*Customers don't care how hard you tried. They care about what you delivered.*

COST \$99

REFRESHMENTS PROVIDED

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